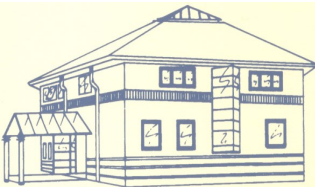


# Patient Newsletter

**GLMC**



## TRAINING DAYS

Wednesday 30th  
October

Thursday 28th  
November

Tuesday 17th De-  
cember

The Medical Centre will be closed to allow protected time for staff training  
*In an emergency please telephone NHS 111*

**Hayley Pashley**  
*Practice Manager*  
*Summer 2019*



## Flu Season



Flu season is upon us. The over 65's flu clinics have been and gone and we had a great turn out. We have also sent out invites for an under 65 at risk clinic coming up soon.

Pregnant patients and under 18's clinics are yet to be confirmed.

If you are invited to any of the Flu clinics and can't make them please phone to make an appointment.

## Dr Nicholson

Dr Nicholson is absent due to illness, we are unable to book any future appointments with him. We apologise for any inconvenience caused, On behalf of the partners at GLMC.

## E-Consult

eConsult is an increasingly popular alternative way of accessing the doctor or our administration team.

You can access this through the surgery website using your computer, tablet or mobile phone.

You fill in a simple online questionnaire and we will get back to you within 2 working days. We have had some fantastic patient feedback regarding this since it started. It is great for repeat sick note requests.

## Boundary Change

The practice has historically had a large practice boundary. Over recent years, the majority of new patients joining the practice list have been focused within a short distance from the medical centre. The impact of having patients widespread across the Chester area means an increased travelling time for doctors when carrying out home visits. With more traffic on the roads as well, this also impacts on the travelling time between home visits.

With this in mind, the practice has applied to West Cheshire Clinical Commissioning Group to reduce its practice boundary and this has been approved. This was agreed and came into effect on 1 June 2019. A copy of the new boundary will be added to the practice website.

From 1 June 2019 the practice will only accept new registrations from patients living within the new boundary. Patients living in the area outside the new boundary will remain on the practice list but if they move house to an area outside the new practice area, then they would be managed under the out of area policy and asked to de-register. The practice will continue to provide GMS services to patients living outside of the new boundary and these will continue to remain on the practice list. The practice will register any new babies born to existing patients living outside of the practice area. We will also re-register any family members returning home to live with existing patients, for example, university students.

## PATIENT GROUP MEETING

The next PPG meeting will be held on **Wednesday 6th November**

The Patient participation group allows patients to engage with the practice and become more involved. If you would like to join please contact the surgery for more details.

Did you know that you can view the minutes from the last PPG meeting via our website.



## Emergency Dental Care

If you need help with an urgent dental problem you can call the helpline available from 9am-9.30pm every day, including weekends & Bank Holidays.

Telephone: 0161 476 9651

Urgent Dental Care in Cheshire & Merseyside is provided according to strict clinical guidelines such as

- **Trauma**
- **Swelling of the Face**
- **Bleeding (uncontrolled)**
- **Pain that can't be controlled by pain relief medicines.**

## PPG

If you would be interested in engaging with the practice and becoming more involved you can join the Patient Participation group and attend the quarterly meetings.

If you are a Student at the University the Group are keen to get some new members and this would be a great addition to your CV.

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To sign up to receive our Patient Newsletter by email each time it is published, simply go onto our website (as below), click on the icon 'subscribe to the email edition of our practice newsletter'. You will be asked to provide your email address and will then receive a confirmation email validating your registration. Each time a new Patient Newsletter is published you will then automatically be sent a copy via your email.