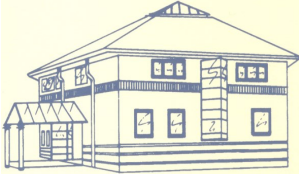


Patient Newsletter

GLMC



TRAINING DAYS

Thursday 28th
June

Tuesday 24th July

Wednesday 22nd
August

The Medical Centre will be closed to allow protected time for staff training

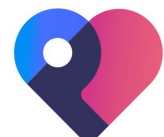
*In an emergency please telephone
NHS 111*

Hayley Pashley
Practice Manager
Summer 2018



Patient Access Drop-in Session

Since the launch of the new patient access website at the end of May the practice felt it was a good time to run a patient access drop-in session. We frequently get queries and often it is much easier to speak to you face to face to overcome any issues you may be encountering. The session will take part on **Thursday 19th July 1.00pm-3.00pm** and you can drop in to speak to Hannah who deals with any patient access related queries you may have. Please feel free to bring your tablet/iPad along with you and we can use the patient Wi-Fi to get you all up and running. If you haven't already been granted access bring along some form of ID with you so this can be verified on the day. (i.e Driving license/ passport)



GDPR

The GDPR law came into force on May 25th. You can view our updated privacy policies on our website on the 'Your Data & the NHS' tab on our website.

Pharmacists

Your local pharmacy is the place to go to get any prescription medicines and clinical advice for minor health concerns. But they do a lot more than that.

As well as helping with common illnesses – like sore throats, coughs, colds, tummy troubles and aches and pains – pharmacy teams can also help with stopping smoking, cutting down on alcohol, advice on safe sex and emergency contraception.

Dr Nicholson

Dr Nicholson had his back operation on the 11th June and everything went to plan.



Text Service

You may notice you might start to receive texts from us reminding you when annual checks such as asthma reviews or your annual flu jab are due. This is a new service the practice has invested in and we hope this will be a very useful tool for communicating this information to our patients.

PATIENT GROUP MEETING

The next PPG meeting will be held on Wednesday June 20th 2018

The Patient participation group allows patients to engage with the practice and become more involved. If you would like to join please contact the surgery for more details.

Did you know that you can view the minutes from the last PPG meeting via our website.



Emergency Dental Care

If you need help with an urgent dental problem you can call the helpline available from 9am-9.30pm every day, including weekends & Bank Holidays.
Telephone: 0161 476 9651

Urgent Dental Care in Cheshire & Merseyside is provided according to strict clinical guidelines such as

- **Trauma**
- **Swelling of the Face**
- **Bleeding (uncontrolled)**
- **Pain that can't be controlled by pain relief medicines.**

E-CONSULT

eConsult is an increasingly popular alternative way of accessing the doctor or our administration team.

You can access this through the surgery website using your computer, tablet or mobile phone.

You fill in a simple online questionnaire and we will get back to you within 2 working days. We have had some fantastic patient feedback regarding this since it started.

To sign up to receive our Patient Newsletter by email each time it is published, simply go onto our website (as below), click on the icon 'subscribe to the email edition of our practice newsletter'. You will be asked to provide your email address and will then receive a confirmation email validating your registration. Each time a new Patient Newsletter is published you will then automatically be sent a copy via your email.

WEBSITE ADDRESS—www.gardenlanemedicalcentre.co.uk