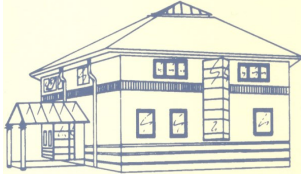


Patient Newsletter



GLMC



TRAINING DAYS

Wednesday 13th
December
Tuesday 30th
January
Wednesday 21st
February

The Medical Centre will be closed to allow protected time for staff training
In an emergency please telephone NHS 111

Hayley Pashley
Practice Manager
Christmas 2017



CHRISTMAS OPENING HOURS



The practice will be Closed on the following days for Christmas Holidays:

*Monday 25th December- Christmas Day - **Closed All Day***

*Tuesday 26th December - Boxing Day- **Closed All Day***

*Monday 1st January 2018- New Years Day - **Closed All Day***

Apart from the dates listed above the surgery will be open as usual : Monday—Friday
8.00am— 6.30pm

The Doctors, Nurses, Admin & Reception staff would like to take this opportunity to wish all of our patients a very Merry Christmas and best wishes for the year ahead.

Please Note:

During the days that we are closed if you have an urgent medical matter than cannot wait until the surgery re-opens you can call NHS 111. NHS 111 is the NHS non-emergency number. It is fast, easy and free. Call 111 and speak to a highly trained adviser, supported by healthcare professionals. They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you.

NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.

Christmas Prescription request.

Please remember to order and collect your prescriptions early so that you are not without your medication over the festive period. Prescription requests take 2 working days to be processed.

Flu Season

Both of our Flu Clinics have now taken place, however, if you still want to you have your flu jab but haven't got round to booking it yet, speak to one of the reception team who can arrange this for you.

Child Flu

BOOK NOW

If your child is aged 2-3 they will have been invited for their child nasal flu. If you would like your child to have this and you haven't been able to attend the flu clinics please speak to reception and they will be able to arrange an appointment for you.

Pneumonia Vaccinations

Unfortunately there has been a national issue with practices being able to obtain pneumonia vaccinations. When we receive stock we will cascade this information.

PATIENT GROUP MEETING

The next PPG meeting will be held on Wednesday February 7th 2018

The Patient participation group allows patients to engage with the practice and become more involved. If you would like to join please contact the surgery for more details.

Did you know that you can view the minutes from the last PPG meeting via our website.



Emergency Dental Care

If you need help with an urgent dental problem you can call the helpline available from 9am-9.30pm every day, including weekends & Bank Holidays.
Telephone: 0161 476 9651

Urgent Dental Care in Cheshire & Merseyside is provided according to strict clinical guidelines such as

- **Trauma**
- **Swelling of the Face**
- **Bleeding (uncontrolled)**
- **Pain that can't be controlled by pain relief medicines.**

E-CONSULT

eConsult is an increasingly popular alternative way of accessing the doctor or our administration team.

You can access this through the surgery website using your computer, tablet or mobile phone.

You fill in a simple online questionnaire and we will get back to you within 2 working days. We have had some fantastic patient feedback regarding this since it started.

To sign up to receive our Patient Newsletter by email each time it is published, simply go onto our website (as below), click on the icon 'subscribe to the email edition of our practice newsletter'. You will be asked to provide your email address and will then receive a confirmation email validating your registration. Each time a new Patient Newsletter is published you will then automatically be sent a copy via your email.

WEBSITE ADDRESS—www.gardenlanemedicalcentre.co.uk