

Patient Participation Group Meeting Minutes
Wednesday 21st June 2017

Attendees

John Davies (Chair)
Marilyn King
Ellen Walton
Arnold Wilkes
Elizabeth Morgan
Kate Bushell
Claire Ambrose
Janette Mason

Apologises

Ruth Parry
David Cummings
Susan Proctor
Elizabeth Bott
Maureen Messmarri
Susan Meachim
Alison Hawkesford
Hayley Pashley
Jean Evans (Vice Chair)

1. Welcome and Introductions
2. The Minutes from the last PPG meeting on February 15th 2017 were reviewed and there were no outstanding comments or actions.
3. Emma Cousens from the CCG gave a short talk on repeat prescribing pilot. Emma outlined the aim of the pilot and how it was introduced to reduce waste without effecting patient care; some items are requested / dispensed unnecessarily, either by the patient or the pharmacy.
The pilot was funded by the CCG and started last November, any request for 5 or more items went to the medicine manager who contacted patient to check all items were actually needed, feedback from patients was that 'the pharmacy keep sending'. CCG extended the number of hours available for the pilot in mid-January as it was saving so much money. (We now check with the patient and pharmacy when 3 or more items are requested)

Between Nov 16 & March 17 £294,000 saved
Between April 2017 & June 2017 £188,000 saved

Emma asked if the practice could spread the word by any means possible – and yo encourage patients to check prescribed items before leaving the pharmacy (as the pharmacy will not take back any items that have left the building due to contamination concerns) and to also arrange a medication review if needed. Any items patients no longer require can be removed from your repeat prescription, this will prevent the pharmacy requesting on your behalf.

There was also a discussion surrounding Stoma related prescriptions - There wasn't a public consultation regarding stoma related items because no vital items were being removed, they just made very small changes to other accessories.

4. There was an enquiry surrounding the practice giving dietary advice when diagnosed with diabetes or Coeliac disease. Partner Dr Bushell advised it was already in place and part of the care plan when newly diagnosed.
5. There was a discussion surrounding the TV presentation that is displayed in the waiting room. It was agreed that a Copy of the slide show would be sent to the Chair so he can view at home and possibly suggest some changes. (Action)
6. The chair discussed interest in having an open day for all the practices in the area and it was highlighted that there were funds available to help support costs.
7. A consultation report had been circulated prior to the PPG meeting, this was discussed.
8. **Patient fund** - Partner Dr Bushell suggested we take any suggestions from the practice to the next PPG meeting to see if they are agreeable with the suggestions. This may help to get approval from the patient fund members.
9. A new care hub tool was discussed. It can be accessed via: www.carehub.info

This is an information website developed by Upton Village Surgery on behalf of all West Cheshire practices. It is a social prescribing/information tool. It will be available on our website. It is for patients to use themselves. It was agreed we would add this to our next patient newsletter. We are looking at possibly having a device in the waiting room for patients to use to view the care hub.

All of the information on there is provided by individual companies and they have to keep it up to date.

Proposed date for next meeting

Wednesday Oct 18 @ 1.30pm

(This date is subject to change)